

## Living Arts

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Carole Burns, the owner of the mail-order company Pipeworks & Wilke, creates her unique tobacco in a workshop above her garage in Montpelier.

## Blendingin

With her specialty mixes of pipe tobacco, Carole Burns keeps a 134-year tradition alive



Burns also refurbishes and sells E. Wilkes pipes which she acquired when she and her then-husband bought the brand in 1983.



By Michael Hardy

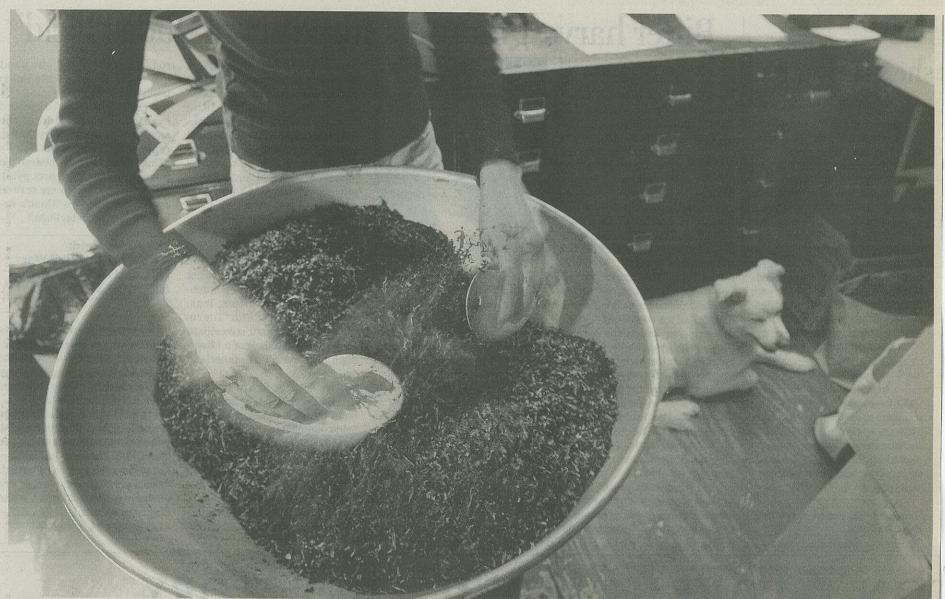
MONTPELIER - To make a 10-pound batch of her No. 13 "Magic Blend" pipe tobacco, Carole Burns starts by measuring out several scoops of dried and cured Burley, a light-colored tobacco leaf grown primarily in Kentucky and Tennessee, into a metal bowl perhaps a foot deep and twice as wide.

Burns, who wears jeans, tennis shoes, and a sleeveless shirt, adds a few scoops of two different Virginia tobaccos, mixes them with the Burley, adds pitch-black Latakia tobacco to the top of the now highly aromatic heap, then mixes again. Latakia, a tobacco that gets its name from the Syrian port city where it was first grown, is the key ingredient in "English" tobaccos such as No. 13, and is unusually strong. "You wouldn't want to smoke it alone," Burns says. Finally, Burns adds a certain quantity — the precise amount is a trade secret - of Royal Scot tobacco. "It's the magic in the Magic Blend," she says.

Now, Burns is ready to do the final mix. Leaning over the bowl, a flat, spatula-like implement in each hand, she tosses the tobacco like a salad. "If you want a good mix, you have to toss it until it's a uniform darkness all around," she says.

Burns knows pipe tobacco. Her Pipeworks & Wilke Tobac-

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PHOTOS BY CALEB KENNA FOR THE BOSTON GLOBE

 $To bacconist\ Carole\ Burns\ mixes\ her\ blends-some\ time-tested\ recipes, some\ to\ her\ customers'\ specifications-in\ a\ foot-deep\ bowl\ that's\ older\ than\ she\ is.$ 

## Her pipe tobacco has history in the mix

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co sells around 30 different blends, from the "Vermont Maple" she recommends to first-time pipe smokers to the "Wilke #400" that her advertisements warn is "not for the timid," to discriminating smokers the world around. The Wilke in Pipeworks & Wilke refers to E. Wilke (Burns calls him Edwin, but she doesn't know whether that's his real name), the man who founded New York's Wilke Tobacco in 1872. Burns and her exhusband, the pipe maker Elliott Nachwalter, bought the Wilke brand in 1983, when it appeared the company might go out of business, and operated its famous Madison Avenue store until the early '90s, when the couple moved to Vermont and turned Pipeworks & Wilke into a mail-order busi-

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CAROLE BURNS

Today, Nachwalter sells his pipes in Manchester, N.H., and Burns sells the time-tested Wilke tobacco they blends — plus a few blends of her own look at me like I making - from her home in Montpelier. She does her mixing in a workshop above her garage, where large bags of base to-

bacco sit on metal storage shelves. When she and Nachwalter bought Wilke, they got everything in the store, including hundreds of unsold pipes (many of them are still unsold), the mahogany cabinets where Burns keeps her supplies, and the bowl she uses to mix the same tobacco recipes that were mixed there for decades. The bowl is older than she is.

"Wilke was such a tradition," Burns says. "So many people bought their first pipe there. Even Elliott bought his first pipe there. We just couldn't let that tradition Piping up

In the middle decades of the 20th century, when, according to the American Heart Association, more than 40 percent of Americans smoked, Frank Sinatra, Bing Crosby, and Herbert Hoover all smoked Wilke tobacco. When he played Sherlock Holmes in the movies, the British actor Basil Rathbone smoked a pipe filled with Wilke No. 515, a blend he helped create. You can still buy No. 515, a light, rum-flavored English blend. Burns keeps it in her workshop in a metal tin, to prevent the rum from evaporating.

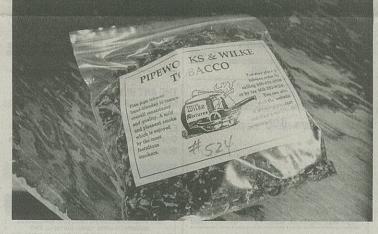
Although she sells around 130 pounds of tobacco each month, Burns herself uses a pipe only to test the quality of a new tobacco shipment or try out a new blend.

"I'm not really a smoker," she says. "I know, it's ludicrous."

Since the pipe was invented, pipesmoking has been a mostly male preserve, although women have always smoked it, sometimes surreptitiously, according to Iain Gately's "Tobacco: A Cultural History of How an Exotic Plant Seduced Civilization." Anna and Lou-

isa Wilke, E. Wilke's granddaughters, ran the Madison Avenue business for years ("Their Father Hadn't Any Sons to Teach His Craft To, So He Taught His Daughters to Carve Fine Pipes," was the headline of a 1937 New York World-Telegram newspaper article about the business) even though their clientele was nearly all-male. After thinking for a minute, Burns estimates that she has only 12 women among her 1,200-plus cus-

tomers. Even with that many customers, Burns knows many of the people who call her 800 number or



visit her website (www.vtpipes .com) by name.

"This is not a lucrative business there are high profit margins, but the volume is low," Burns says. "The reason it works is that I know my customers and they know my product. My customers are like my best friends. I know their voices. I know what they order."

After a few orders from a new customer, Burns creates a mental profile of their tobacco likes and dislikes, and can start recommending new blends. If the customer wants to tweak a particular blend by adding more Latakia, for instance, or taking some out, Burns will write down the new recipe for future reference. If the customer is loyal, they might even get to name their blend.

Some customers inevitably ask Burns about the health risks of pipe smoking. She emphasizes the advantages of pipe tobacco, which is not inhaled, to cigarette tobac-

"My belief is that there are many factors contributing to people's health," she says. "I think the enjoyment and stress reduction of pipe smoking partly offsets the danger."

In today's anti-tobacco climate, which Burns compares to Prohibition, the once-respectable profession of tobacconist has seen its reputation suffer. Burns has told people she's independently wealthy or that she's in the Witness Protection Program rather than reveal the truth.

"When I tell people I make tobacco they look at me like I sell child pornography," she says.

Burns's tobacco career began with a serendipitous meeting. In 1976, Burns was studying to be a social worker in New Jersey when she drove up to Vermont to visit her sister. At a local bar in Stowe, she met Nachwalter, who, unbeknownst to her, was a worldclass pipe-maker. They became fast friends, and he taught Burns how to finish the pipes he carved.

"You just watch where you go dancing and who you dance with," Burns jokes.

Even when they were married and running Pipeworks & Wilke together, Burns always referred to Nachwalter as her friend, never her husband. Though they're now divorced, she still does.

In 1980, Burns and Nachwalter opened a store called Pipeworks on 55th Street and 5th Avenue in Manhattan, selling Nachwalter's handmade pipes and tobacco blends to smoking connoisseurs. After they bought the Wilke store they moved to their tony new address on Madison Avenue, where they hung a sign a few years later announcing the birth of their only child, Ali. They later moved to Vermont to raise Ali in a quieter environment, leaving their Manhattan store under another manager. The difficulties of absentee ownership became too great, however, and they ended up closing the store in 1995. A high-end eyeglass retailer now occupies the old store on 400 Madison Avenue that once supplied tobacco to presidents and movie stars.

## **Black-and-white difference**

In the Pipeworks & Wilke workshop, Burns mixes a batch of No. 72, a light English blend similar to No. 13, but without the latter's distinctive Royal Scot. When she finishes mixing the tobacco to an even hue, she spritzes it with water from a spray bottle.

"Dry tobacco burns fast and stings your tongue," she says. "I always tell customers to spray water on the tobacco if it arrives dry."

A solitary cigarette butt rests in an ashtray on the table next to the mixing bowl, evidence of a recent visitor, since Burns never smokes

Burns says cigarette smokers and pipe smokers have different cultures. You can smoke a cigarette at the flick of a lighter. Pipes requires patience and a set of special tools - pipe cleaners, pipe knockers, pipe nails, and pipe tips. Well-heeled Elizabethan pipe smokers - so-called "reeking gallants" - often had manservants dedicated solely to carrying their smoking paraphernalia.

Burns likes to put the difference in rather starker terms.

"If you remember the old black-and-white movies, the bad guys smoke cigarettes and the good guys smoke pipes," she says.

What about Humphrey Bogart? He smoked cigarettes, right?

Burns grins mischievously. 'Well, sometimes you couldn't tell whether he was good or bad."